



MedicalDirector®

Microsoft Security Updates
Affecting Document Uploads to My Health Record

Introduction

What is the Impact to My Health Record Clinical Documents in MedicalDirector Clinical?

- Existing My Health Record clinical documents such as the Shared Health Summary, Event Summary, Discharge, eReferral, and Specialist Letter appear blank in the Holding File and Letters tab.
- When uploading new My Health Record clinical documents such as the Shared Health Summary, Event Summary, Discharge, eReferral, and Specialist Letter, several attempts may be required before the upload to My Health Record is successful.

Relevant Security Packages

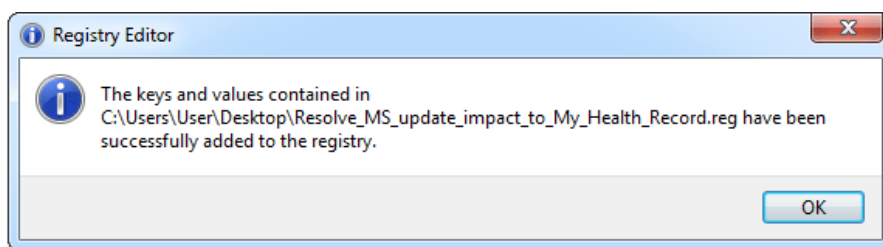
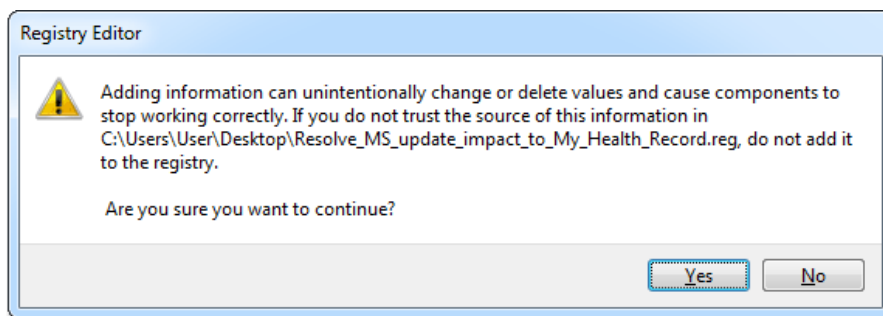
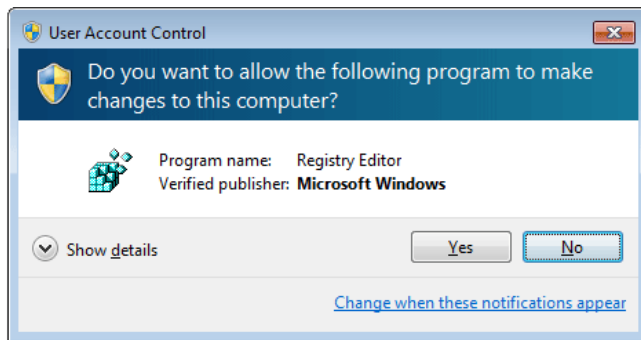
		.NET Framework				
		2.0	3.0	3.5 and 3.5.1	4.5.2	4.6 and 4.6.1
Windows Operating System	8.1 RT 8.1 Server 2012 R2			3135985 and 3135991	3135994	3135998
	Server 2012			3135989 and 3135984	3135995	3135997
	7 (Service Pack 1) Server 2008 R2 (Service Pack 1)		3135988	3135983	3135996	3136000
	Vista (Service Pack 2) Server 2008 Service	3135982	3135987		3135996	3136000
	10			3140745	3140745	3140745
	10 Version 1511			3140768	3140768	3140768



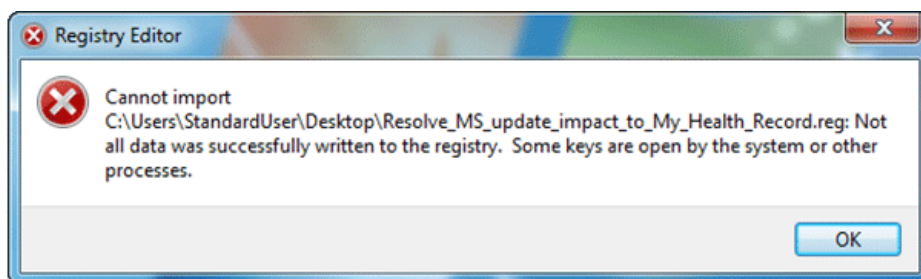
Resolution

How to Resolve the Microsoft Security Update Impact to My Health Record Clinical Documents

1. Click this [link](#) to download the file “Resolve_MS_update_impact_to_My_Health_Record.zip”.
2. Double-click the downloaded “Resolve_MS_update_impact_to_My_Health_Record.zip” file.
3. Then, double-click the “Resolve_MS_update_impact_to_My_Health_Record.reg” file in the folder.
4. Accept all prompts to successfully add this to registry.



Note: if you do not have the necessary permissions to run this file, you will be presented with the following prompt. Please contact your IT Support for assistance with configuring your permissions privileges.



5. Restart MedicalDirector Clinical, and check your existing My Health Record clinical documents.