



# Website Guide

MedicalDirector



MedicalDirector

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MedicalDirector summer release features announced

Connect your practice to a quality IT service provider

PracSoft Online Appointments

Better healthcare through leading decision support



Available 24/7



Improve Practice Efficiencies



Increase Bookings



Seamless Integration

## MedicalDirector Clinical

Confidently meet the quality, safety and diagnostic challenges you face every day.

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## MedicalDirector PracSoft

Spend more time with patients and less time on paperwork, no matter the size of your practice.

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## MedicalDirector Blue Chip

Intricate partnership arrangements? Complicated billing scenarios? MedicalDirector Blue Chip is for you.

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## Where to Access Information

- 1 Choose your health sector for all the information relating to you:
  - > **Solutions** - All relevant product information.
  - > **Product Updates** - All product update downloads including subscriber only downloads.
  - > **Training** - All training information including user guides, videos, webinars and classroom training schedules.
  - > **Customer Care** - Phone numbers and details for submitting a support enquiry, contacting your account manager or the customer care team and much more.
  - > **Events** - List of all upcoming events.

Please note some health sectors may display different information fields as is relevant to their sector.



- 2 All product downloads and download information:  
➤ [MedicalDirector Clinical](#), [MedicalDirector PracSoft](#) and [MedicalDirector Blue Chip](#) product downloads.
- 3 Securely pay your software or product subscription online.
- 4 For information on News, Events, Tips and Tricks and the latest workshops.
- 5 Access the MedicalDirector Forum.
- 6 Search the [MedicalDirector Knowledge Base](#) for a wealth of information including; user guides, release notes, technical information and much more.
- 7 **Quick Link** to access Customer Care features including phone numbers, support enquiry forms, your account manager contact details or the customer care team contact details and much more.
- 8 **Quick Link** for all MedicalDirector office and postal addresses, office hours and contact details.
- 9 **Quick Link** for all product training information including user guides, videos, webinars and classroom training for [MedicalDirector Clinical](#), [MedicalDirector PracSoft](#) and [MedicalDirector Blue Chip](#).
- 10 **Quick Link** to access information regarding the MedicalDirector IT Service Provider network. Search for an Authorised IT Provider near you.
- 11 Keeping you up-to-date with the latest news and information from MedicalDirector.

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