



MedicalDirector®
CLINICAL

Practice Incentives Program (PIP) eHealth Incentive

Requirement 2 - Secure Messaging Capability

Secure Messaging Capability

The intent of this requirement is to begin the process that will drive towards achieving a standards based and interoperable secure messaging environment within the health sector.

The practice must have a standards-compliant secure messaging capability to electronically transmit and receive clinical messages to and from other healthcare providers, use it where feasible, and have a written policy to encourage its use in place.

The **Secure Message Delivery (SMD)** Australian Technical Specification published by Standards Australia defines a set of interfaces and associated applications ensuring that health information exchanged by healthcare providers is protected against malicious interference.¹

Before you begin to use Secure Messaging

1. Ensure you have completed the guide Practice Incentives Program (PIP) eHealth Incentive Requirement 1 - Integrating Healthcare Identifiers into Electronic Practice Records, available from <http://medicaldirector.com/Gp+Clinical/Gp+CI+Ehealth/Resources>
2. Obtain a **NASH PKI certificate** for eHealth and secure messaging within two weeks of receiving your HPI-O (Requirement 1) or by 1 February 2013, whichever is later.

PKI Certificate	Where to obtain PKI Certificate?	Supported in Clinical/PracSoft Version	PIP Incentive Requirement
HI Service PKI Certificate <ul style="list-style-type: none"> • HI Signing Certificate • HI Encryption Certificate <p>If you already have a PKI certificate for Online Claiming in PracSoft, you can update by applying to include access to the HI Service.</p>	For the latest web site link, visit http://medicaldirector.com/Gp+Clinical/Gp+CI+Ehealth/Links	Clinical/PracSoft 3.12.1a or later.	Requirement 1
National Authentication Service for Health (NASH) PKI certificate <ul style="list-style-type: none"> • Secure Messaging Delivery (SMD) • Personally Controlled Electronic Health Record (PCEHR) 	For the latest web site link, visit http://medicaldirector.com/Gp+Clinical/Gp+CI+Ehealth/Links	Available early 2013 in Clinical 3.14d	Requirement 2 Requirement 5

3. By 1 February 2013, or within four weeks of having received your NASH PKI certificate, whichever is later:
 - Practices must have a standards-compliant product with secure messaging capability that is listed on the PIP eHealth Product Register for Secure Messaging (https://epipregister.NEHTA.gov.au/registers/securemessage_delivery), or
 - Have written advice from a vendor listed on the PIP eHealth Product Register for Secure Messaging that their listed product will be available to the practice in order to meet the timeframe outlined in Point 5 below.
4. Create a written policy for the Practice which encourages the use secure clinical document exchange.
5. Software product must be installed and configured in accordance with the Commissioning Requirements for Secure Message Delivery. For details of the Commissioning Requirements for Secure Message Delivery view the NEHTA PIP SMD Commission Requirements document. This step must be completed by 1st August 2013.

¹ Source: NEHTA website

SMD-compliant Messaging Vendor

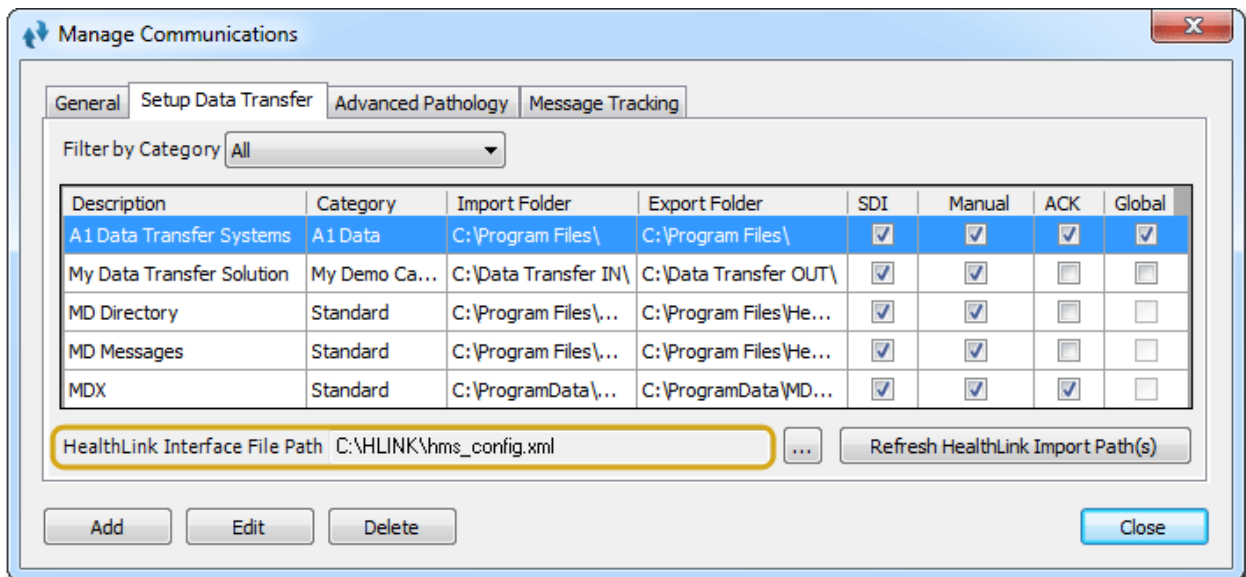
MedicalDirector has partnered with Healthlink which provide a FREE messaging service to GPs.
For complete list of SMD-compliant messaging vendors, see <https://epipregister.NEHTA.gov.au/>

HealthLink

- <http://www.healthlink.net>
- Contact No: 1800 125 036
- Email: ehealth@healthlink.net

To verify that you have Healthlink installed:

1. Within MedicalDirector Clinical, select **Tools > Manage Communications**. The **Manage Communications** window appears.
2. Select the **Setup Data Transfer** tab.



3. If you can see a registered path to the Healthlink configuration file (an example of which is shown above), you have Healthlink installed.
4. If you **cannot** see this file and path, please contact **Healthlink** for assistance.

Checklist

To ensure that your practice complies with Requirement 2 the following information must be ticked:

<input type="checkbox"/>	Practice must complete Requirement 1 - Integrating Healthcare Identifiers into Electronic Practice Records.
<input type="checkbox"/>	Practice has applied for the National Authentication Service for Health (NASH) PKI certificate for eHealth and secure messaging within two weeks of receiving its HPI-O (Requirement 1) or by 1 February 2013, whichever is later.
<input type="checkbox"/>	Practice has imported the NASH PKI Certificate.
<input type="checkbox"/>	By 1 February 2013, or within four weeks of having received your NASH PKI certificate, whichever is later: <ul style="list-style-type: none"> ○ Practices must have a standards-compliant product with secure messaging capability that is listed on the PIP eHealth Product Register for Secure Messaging (https://epipregister.NEHTA.gov.au/registers/securemessage delivery), or ○ Have written advice from a vendor listed on the PIP eHealth Product Register for Secure Messaging that their listed product will be available to the practice in order to meet the timeframe outlined in the last check box below.
<input type="checkbox"/>	A written policy must be in place to encourage the use of standards-compliant secure messaging.
<input type="checkbox"/>	Practice can provide verification that the compliant product has been installed (e.g. Healthlink) and configured or has written advice that their product will be compliant within the time line for Secure Messaging Delivery (SMD) compliance. This step must be completed by 1st August 2013.

For links to further information, please visit: <http://medicaldirector.com/Gp+Clinical/Gp+CI+Ehealth/Links>

Health Communication Network Limited
Level 4, 201 Pacific Highway,
St Leonards, NSW 2065
Tel: +61 2 9906 6633
Fax: +61 2 9906 8910
www.medicaldirector.com
A.B.N. 76 068 458 515
Copyright© 2014



MedicalDirector®