

MedicalDirector Bluechip 4.2 Release Notes







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SMS

- Send SMS recall reminders using customised message templates.
- Patients can now reply to SMS appointment reminders.
- Create a unique Alpha Tag used to identify your Practice to patients when sending them SMS messages. Alpha Tags are registered via MessageNet.
- Review SMS responses from patients in new SMS audit log.

Online Claiming

- The status of the last Services Australia or Department of Veteran Affairs patient verification check is now colour coded.
 - o Green: successful
 - Amber: >1 month since last checked
 - Red: failed
- The default Palliative Care Status Code is now "Patient Didn't Require Palliative Care". You can still alter this as required.

Technical Updates

- Removed Java, now redundant due to Medicare Web Services.
- Removed Client Adaptor, now redundant due to Medicare Web Services.

Hotfix Inclusions

The following hotfixes for 4.1 and 4.1.1 have been included in this 4.2 release. Please contact Customer Service for an additional SQL script if you still experience any of the following issues after updating to 4.2.

- Unable to perform Bulk Document Transfer.
- Appointment reports referral filter not working correctly.
- Bluechip crashes when trying to open a deposit slip in Banking History with Receipt reversals after banking.
- 402: Benefit not payable number of patients attended required when claiming some derived fees using IMC.
- Unable to finalise Eclipse IHC Claims with status of 'Awaiting Processing Report'.
- IHC claims not receiving payment reports and remaining in an "Awaiting payment Report" status.



